## When I am ill ...

aufgrund eines Beschlusses des Deutschen Bundestages



On a weekday After the weekend GP surgery: go to the doctor ... I contact my local GP: Telephone: Opening hours: ... or do I need to be driven to If I feel ill - where can I get hospital help? Is it the weekend, a public holiday or night time? I call the patient service: The patient service helps me to decide ... or do the medical emergency services what I need to do: need to be sent or tell me where the 116 117 next emergency-care practice is On a weekday, I contact my dentist Dental surgery: Telephone: I have toothache - where Opening hours: can I get help? Is it the weekend, a public holiday or I can contact the dental emergency service on night time? I am looking for the dental emergency 01805 986 700 services I dial **112** immediately There is an immediate An emergency is a situation where action need to be What happened? How many casualties/ill persons? taken immediately. An event suddenly occurs that emergency What kind or injury/illness? poses a threat to health. Who is reporting the incident? • Shortness of breath • Severe pain, e.g. in the chest or abdominal region • Sudden problems with seeing or talking and paralysis • Accident with serious injuries and/or a severe loss Serious burns Gefördert durch: • Loss on consciousness reha**pro** Bundesministerium Allergic shock für Arbeit und Soziales

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